

Social Responsibility Policy

The team welcome you to our website www.cuvarwinery.com. We take our responsibilities seriously and we invite you to read and support our policy below.

Alcohol will **NOT** be sold to minors.

Our website requires the buyer to tick an on-screen box declaring that they are 18 years of age or over when they first enter the alcohol section of our site and again immediately before the sale of any alcohol is completed.

All deliveries will be labelled with a 'Fistonich Family Vineyards' courier/delivery warning label – ID required.

Alcohol will **NOT** be delivered to minors.

All parcels are despatched and delivered by standard courier (Post Haste Couriers).

All parcels containing alcohol will be labelled and delivered according to the Post Haste Alcohol Process Document/policy.

Courier staff delivering goods containing alcohol are trained on ID collection and will ask for proof of age if the recipient appears to be under the age of 25.

The only acceptable forms of ID are current:

 \Box _NZ Drivers Licence

- □ _Any Passport
- □ _HNZ 18+ Card or Kiwi Access Card

Courier staff delivering goods containing alcohol will not deliver to anyone who is intoxicated or unable to confirm evidence of age if requested.

As a company providing a website which hosts information about and sells alcohol, our team is trained in the Sale and Supply of Alcohol Act (SSAA) 2012.

Our team is aware of their responsibilities under the SSAA 2012.

Alcohol will not be promoted in an irresponsible manner.

Alcohol will not be delivered after 11 pm at night and before 6 am in the morning.

We care about our community, so we take our social responsibility extremely seriously with public safety being paramount in our objectives. We appreciate your help in continuing to make this a safe and respectful environment for everyone to enjoy and we look forward to you coming back to the Fistonich Family Vineyards <u>www.cuvarwinery.com</u> website soon.